Anonymizer Total Privacy Suite Help

Introduction
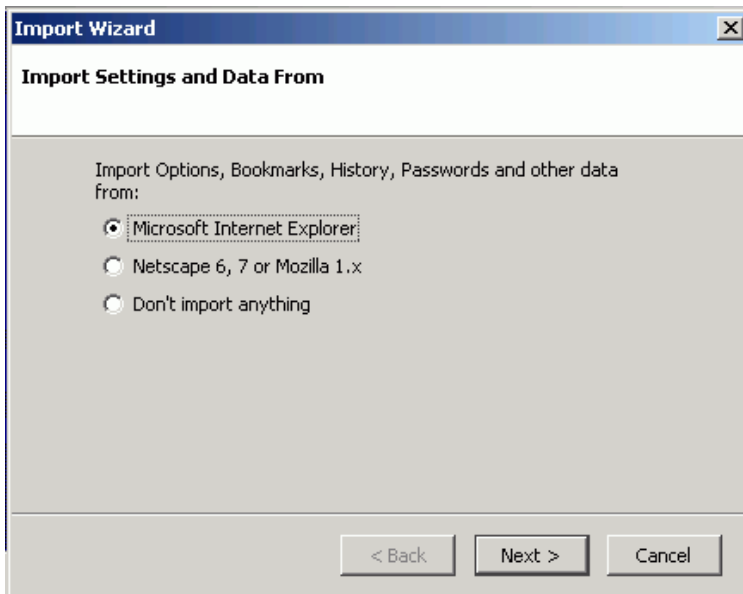Anonymizer Total Privacy Suite incorporates our popular Anonymous Surfing with powerful Anti-Spyware, integrated into the Mozilla Firefox browser.
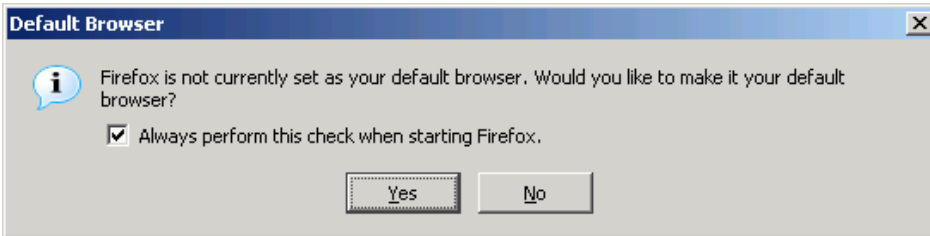

Installation

The Anonymizer Total Privacy Suite installer will install the Anonymizer Anonymous Surfing and Anti-Spyware applications as well as the Firefox browser and toolbars. Double-click the Total Privacy Suite installer to begin installation and follow the instructions on the dialog screens.
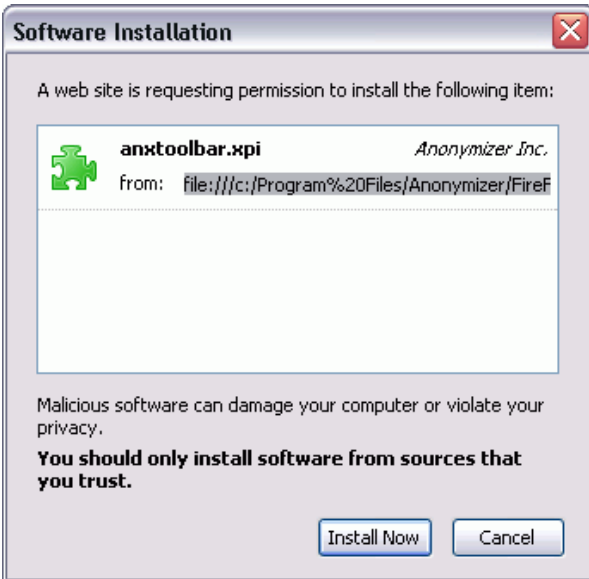
When the installer has finished, Firefox will launch and you may be prompted to import settings from your other browser. This is an easy and convenient way to import all of your favorite bookmarks into Firefox.
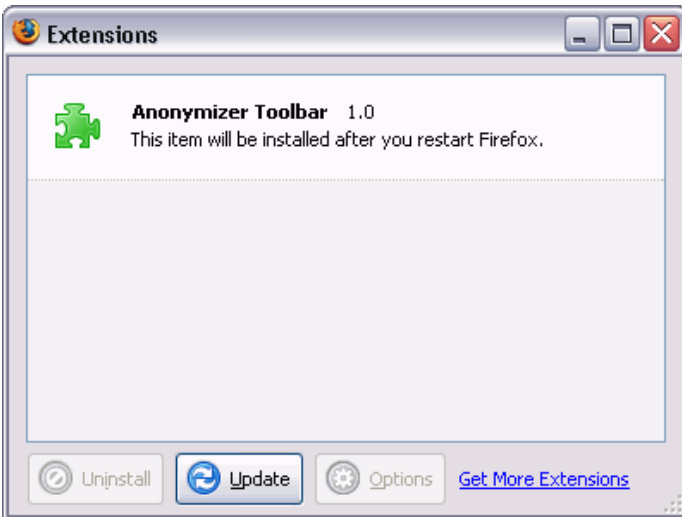

You'll also see a screen asking whether you want to set Firefox as your default browser.

Firefox will open to a page with final instructions for finishing the installation. Follow these instructions and you should see a dialog like this:
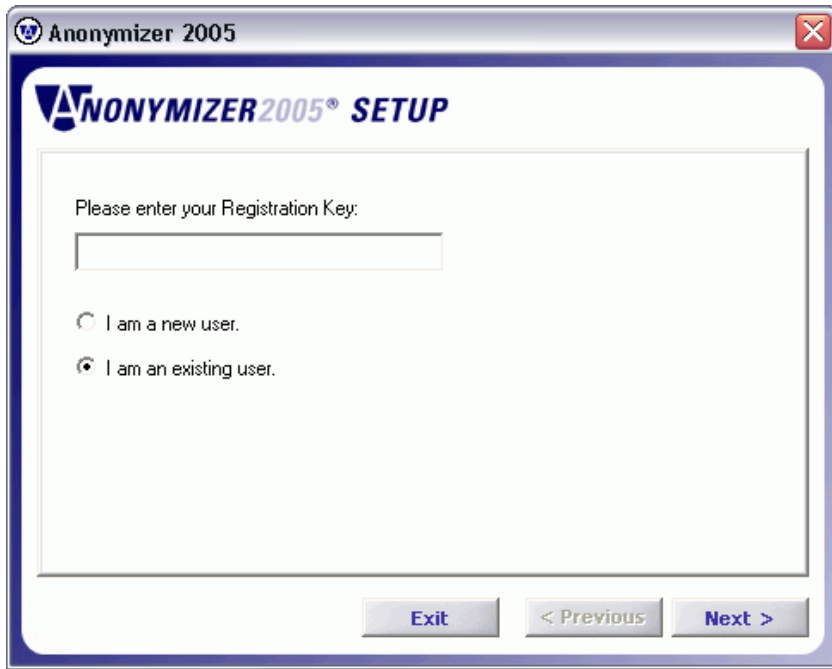

Click "Install Now" and the Anonymizer toolbar components will be installed. It's a very quick process – you'll see this dialog when the installation is complete:

As this dialog notes, you'll need to close Firefox and restart it in order to see and use the Anonymizer product buttons.

Activation of Anonymous Surfing

Before you can use Anonymous Surfing, you'll need to activate your subscription account. Double-click the desktop icon that says "Anonymizer 2005" or launch the program through the Windows Start Menu.

Enter your Registration Key – you can find it in your "Anonymizer account information" email that you should have received shortly after purchase.

Enter a password of your choice. We encourage you to use something that you will remember easily.
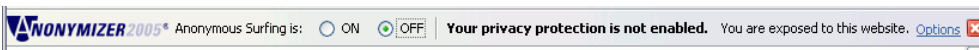

You'll see the above "success" screen once you've completed the setup process. At this point, you may choose to launch the Anonymous Surfing program or you may open the Help pages.

Using the Buttons and Toolbars

Anonymous Surfing
Displaying the Anonymous Surfing toolbar

To display the Anonymous Surfing toolbar, simply click on the Anonymous Surfing button and the toolbar will appear.

You can also click on the small pull-down triangle next to the Anonymous Surfing button to display the menu, and then select the Anonymous Surfing toolbar option.
To hide the toolbar, click the button again, or select the menu option again. You can also hide the bar by clicking the red X at the far right side of the toolbar.

Turning on Anonymous Surfing

To turn on the Anonymous Surfing feature, simply click "On" on the toolbar or use the pull-down menu, as shown above.

Settings

The settings submenu allows you to control the Anonymous Surfing indicator icon located at the bottom left corner of your Firefox browser window

You can choose to show or hide the icon, as well as turn the animation on or off.

Options

When you click the Options link, the Anonymous Surfing application will open. From the program interface, you can select Preferences to make any desired changes.

To find out more about using Anonymous Surfing, click here (link to existing help)

Anti-Spyware
Displaying the Anti-Spyware toolbar

To display the Anti-Spyware toolbar, simply click on the Anti-Spyware button and the toolbar will appear.

You can also click on the small pull-down triangle next to the Anti-Spyware button to display the menu, and then select the Anti-Spyware Removal Toolbar option.
To hide the toolbar, click the button again, or select the menu option again. You can also hide the bar by clicking the red X at the far right side of the toolbar.
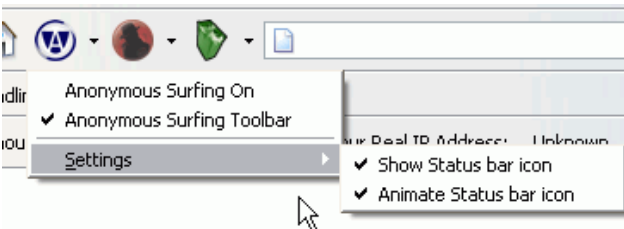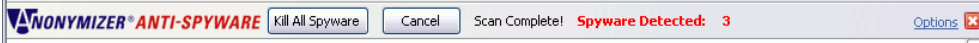

The menu also includes an option to open the Anti-Spyware application if you need to.
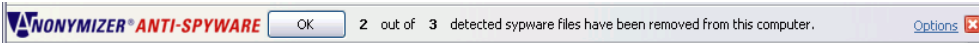
Scanning and removing spyware

To begin scanning for spyware, push the "Scan Now" button on the toolbar.

On the toolbar, you'll see a display of the numbers of files scanned and spyware items detected, as well as a progress indicator for the scan. If you need to stop the scan at any time, note that the Scan Now button will have converted to read "Cancel Scan."

When the scan is complete, you'll see the final total of spyware items found on your computer. Select "Kill All Spyware" to remove the spyware items, or select "Cancel" to reset the toolbar without removing the spyware.

After you "Kill All Spyware," the toolbar will display the results of the removal. Clicking "OK" will reset the toolbar to its original view.

Update

The "Update" button will check the Anonymizer servers to see if your Anti-Spyware application is using the most current definitions file. The definitions file is used by the Anti-Spyware program to recognize spyware on your computer.

After you click "Update," the Anti-Spyware application will open and present you with a dialog that tells you if you need to update. Definition files are updated weekly and you should always use the latest definition file to remain protected from the newest spyware threats.
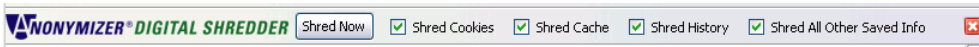
Options

When you click the Options link, the Anti-Spyware application will open to the Preferences screen. From the program interface, you can select Preferences to make any desired changes.

To find out more about using Anti-Spyware, click here (link to existing help)

Digital Shredder
Displaying the Digital Shredder toolbar

To display the Digital Shredder toolbar, simply click on the Digital Shredder button and the toolbar will appear.

You can also click on the small pull-down triangle next to the Digital Shredder button to display the menu, and then select the Digital Shredder toolbar option.
To hide the toolbar, click the button again, or select the menu option again. You can also hide the bar by clicking the red X at the far right side of the toolbar.

Using Digital Shredder

Digital Shredder makes protecting your privacy easy by allowing Firefox's privacy options to be accessible with just a click of a button. Leave all the checkboxes selected for the most thorough cleaning. Select only those items you wish to "shred" to "shred" selectively. The options are:
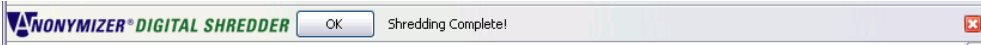
Shred Cookies – Remove all cookies from all websites visited.
Shred Cache – Remove all pictures and content stored on your computer from sites you've visited.
Shred History – Clear out the list of websites from your address window.
Shred All Other Saved Info – Cleans saved form information, saved passwords and download history.

Click "Shred Now" to run the shredder on selected items. This may take a few moments depending on the frequency with which you run Digital Shredder. Click "OK" to reset the toolbar at completion of the shredding process.

Known Issues

The toolbar extension doesn't show up after installation

This may occur if you've previously installed other Mozilla-based browsers, such as Netscape. Because of multiple conflicting "profiles," you'll need to manually remove the extra profiles and reinstall Firefox before installing the Anonymizer Extension. The recommended steps are:
1. Export your bookmarks (**Bookmarks menu**, **Manage Bookmarks**, **Export**)
2. Uninstall Firefox
3. Delete the Mozilla Firefox folder under Program Files
4. Delete the Mozilla folder found under Documents and Settings: (C:\Documents and Settings\(Windows User Login)\Application Data\Mozilla)
5. Re-install Firefox and the Anonymizer extension

The toolbar extension won't install

There are a few known issues that may prevent normal installation of the Anonymizer toolbar extension:
- If tabbed browsing has been set to open new links in a new tab, the extension installer may not appear. To work around this situation, change the tabbed browsing option to one of the other options (Tools > Options > Advanced > Tabbed Browsing.) Select either the "a new window" or "the most recent tab/window" option and try running the extension installer again.

- If you have another advanced tabbed browsing extension installed in Firefox, you may have problems installing the Anonymizer toolbar extension. Try disabling other extensions before running the toolbar extension installer.

- If you've unchecked the "Allow web sites to install software" box, the Anonymizer toolbar extension installer will not launch. Select this option (**Tools > Options > Web Features**) and run the installer again. If you wish, you may uncheck the option again once you've installed the toolbar extension.

Importing bookmarks from Internet Explorer
If you imported bookmarks from Internet Explorer when you first launched Firefox, the link for this Anonymizer Total Privacy Suite help will not be added to the bookmarks bar.

Uninstalling the Program

If you choose to uninstall Total Privacy – Firefox Edition:
Simply run the installer again or use your Windows Control Panel to **Add or Remove Programs**. The installer will not remove Firefox, so you'll need to use **Add or Remove Programs**.
If you keep Firefox, but wish to remove the toolbar extension, go to the **Tools** menu in Firefox and select **Extensions**. Follow the instructions inside the dialog window to complete the removal of the Anonymizer Extension.

Support

For further assistance, please visit our Support Center at:
http://www.anonymizer.com/support_center/